SOUND SAFARI

Security & Privacy Overview

iOS speech-therapy practice app for SLPs, educators & families

Sound Safari LLC
Updated October 2026
App v1.8.2

On-device + your iCloud · Encrypted at rest · On-device AI · Never sold

Where your data lives

Created and stored **on the user's device**; with sync on, records replicate **only to the user's own private iCloud** (CloudKit private DB). Recordings never sync. **Names, notes, and recordings never reach our servers**, and we can't access a user's iCloud.

Encryption

At rest via iOS Data Protection — audio uses the strongest class (**Complete**) and is excluded from device backups. Encrypted in transit and at rest in iCloud via Apple CloudKit.

Data minimization (PHI)

Audio uses random UUID filenames; PDF metadata is name-free; homework links and notifications omit the child's name. Exports ask consent first, with a **de-identified (initials) mode**. Deletion is a **cryptographic erase** — unrecoverable.

On-device AI

AI (e.g., SOAP-note drafting) runs on-device via Apple Foundation Models. **No clinical data, audio, or transcripts are sent to any AI service.**

Authentication & access

Passwordless sign-in with Apple, Google, or Microsoft (Clerk); each account sees only its own records. Optional **two-factor authentication** (authenticator app + backup codes) and **App Lock** — Face ID / Touch ID / passcode after inactivity, plus an app-switcher privacy cover.

No ads, no trackers, no sale

No ad or behavioral-analytics SDKs, no data brokers. Optional analytics are de-identified and can be turned off. **We don't sell data — including de-identified data.**

Sub-processors — only the user's own iCloud holds student records

Provider	Purpose	Data it receives
Apple iCloud (CloudKit)	Optional sync storage	The user's own data, held in the user's iCloud account
Clerk	Authentication	Account email, name, and 2FA setup if enabled
RevenueCat	Subscriptions	App Store purchase history, app-specific user ID
Sentry	Crash diagnostics	Technical crash data only; names, identifiers, and screenshots stripped
Vercel	Website & app API	Homework-page visits and scores in transit; no names
Upstash	Homework scores, usage counts	Nameless homework scores, deleted 90 days after the last practice; anonymous usage counts; sender IP for 10 minutes to limit abuse

Compliance posture — stated plainly

HIPAA: Sound Safari is a clinical practice tool, **not a HIPAA-covered platform**, and does **not offer a Business Associate Agreement (BAA)**. Because student names, notes, and recordings stay on the user's device or in the user's own iCloud, never on Sound Safari servers (the one exception: a nameless homework score, deleted 90 days after the last practice), the covered entity is the clinician or their organization, not Sound Safari. Organizations requiring a signed BAA before student PHI is entered should consult their compliance officer.

FERPA: Where student data is an education record, FERPA compliance is the educational institution's responsibility. We recommend student initials over full names.

COPPA: Sound Safari does not knowingly collect personal information from children; children do not create accounts.

User controls & auditability

Full data export (CSV/PDF) and per-student or complete deletion in-app. Clinical records never auto-delete; recording auto-deletion is off by default. Exports and deletions are recorded in an on-device, tamper-evident log the user can export. Off-device contributions are opt-in, off by default.

Contact

Security / responsible disclosure: security@soundsafari.app
Privacy & data requests: privacy@soundsafari.app
Policy: soundsafari.app/privacy · Terms: soundsafari.app/terms

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